



Healthcare Excellence Initiative: Elevating Care for Louisville's Newest Neighbors

Our Work

Americana World Community Centers' (AWCC) mission is to provide holistic services to Louisville's refugee, immigrant, and underserved population to build strong and healthy families, create a safe and supportive community and help every individual realize their potential. Since 2007, AWCC has hosted the Family Health Centers-Americana Refugee Health program on their campus. This program, the first in the state of Kentucky and now the model program, performs required Refugee Health Assessments, in close collaboration with Louisville's three resettlement agencies.

Project

Under this project, we will renovate three floors of the Americana World Community Center – South Wing, totaling 9,920SF, and extend the second floor to add an elevator and other handicapped-accessible features. This project will fully integrate FHC-Americana, including its Survivors of Torture Services, other medical, behavioral health, and support services into the AWCC and their constellation of services and physical space. This project will more than double the size of the current clinic, increasing the number of exam rooms from four to eight, allowing for an expansion of current services, including the addition of more available Refugee Health Assessments and increased capacity of follow-up and primary care. Furthermore, the renovation will provide an updated physical space for AWCC Fiberworks Program and Ethnic Community Groups, and additional space for AWCC and FHC to grow.

Impact

Providing an adequate and efficient operating space for the health center is vital in light of the increased number of immigrants and refugees seeking to make Louisville their homes. For many, an appointment at FHC-Americana is their entry into health care in the United States, so having a trauma-informed, safe and comfortable experience is essential. FHC-Americana's clinical space is currently housed in twomodular units placed together of the back parking lot of the Community Center. This building is a little over 3,000 square feet, with up to 20 staff members. The building was always intended to be a temporary measure until a more permanent option would be available. However, 16 years later, the modular building is a worn and cramped space, unwelcoming to staff and patients alike. The team members at Family Health Centers-Americana are well trained and experienced in providing the culturally effective and linguistically appropriate health and mental health care needed by Louisville's newcomers. Their work space should reflect their expertise and care. Despite space constraints, FHC-Americana provided 726 Refugee Health Assessments in Fiscal Year 2023, so imagine what they could do to help support our rapidly growing immigrant community in an updated and efficient space.

Campaign Goal

The estimated renovation costs for the South Wing is \$3.9 million. Of this, AWCC has secured more than \$2 million in funding. This funding has allowed AWCC and FHC to begin the architecture and planning phase of the project with Pickett Passafiume Architects.









Current Building and Program Space



Exterior of the AWCC Southern Wing (left) and FHC-Americana modular unit (right). AWCC currently houses the Survivor of Torture Services, FHC-Americana Community Health Workers and Administrative staff, and AWCC Fiberworks program. Front and back entry ways lead to stairs and there are no handicapped accessible entry points to this part of the building. FHC-Americana 3,016SF modular unit currently houses 21 staff and is where the Refugee Health Assessments are conducted.



Current Fiberworks program area in basement of the AWCC Building (left). Three medical providers share an office in the FHC-Americana building. The current building has four exam rooms and the renovated South Wing will have eight exam rooms, allowing for additional Refugee Health Screenings and greater primary care capacity.





Project Timeline

Americana Health Center





PHASE 1

Current - April 2024

ARCHITECTUAL PLANNING

Picket & Passifume Architects has completed the initial layout designs for the integrated Family Health Centers medical and behavioral health clinic. Detailed architectural plans that are needed for the construction phase will be completed in Phase 1.

Cost: \$236,931

Funds Raised \$236,931 (100%)

PHASE 2

April 2024 - Sept. 2024

HISTORICAL & ENVIRONMENTAL REVIEW

Historical and environmental reviews are required due to the age of the building under Federal funding rules.

Determine if the building qualifies for historic tax credits.

During this time, FHC and Americana staff and programs in the south-wing will be relocated. Assessment and removal of any hazardous materials will occur during Phase 2.

Cost: \$91,000

Funds Raised \$45,000(49%)

\$46,000 (51%) Needed

PHASE 3

June 2024 - August 2024

REQUEST FOR PROPOSALS

A competitive-bid Request for Proposals will be developed to select a contractor for the demolition and construction phases of this grant. The bid, review and contractor selection process will take approximately three months.

Cost: \$1,500

Funds Raised \$1,500 (100%)

PHASE 4

Sept. 2024 - Dec. 2024

DEMOLITION & PERMITTING

Demolition of interior space. Exterior demolition of entry points to allow for accessibility ramp and elevator to be added.

Cost: \$298.875

Funds Raised \$298,875 (100%)

PHASE 5

Jan 2025 - March 2026

CONSTRUCTION

Renovation of the three floors of the south-wing of the Americana World Community Center (9,020 sf). Will include a main floor medical clinic, second floor for behavioral health and support services, and basement level program and shared space. Elevators and other accessibility features to be added to the structure.

Cost: \$3,283,810

Funds Raised \$1,462,824 (45%)

\$1,820,986(55%) Needed

PHASE 6

April 2026

COMPLETION

Substantial completion of the renovation will be completed by March 2026 and the Family Health Centers-Americana clinic will be fully operational by April 2026. Americana World Community Center programs will return to the south-wing. Total Funds Raised \$2,045,130 (52%)

\$1,912,116 (48%) Needed

Our Vision

If the people we serve are so determined, then there should be no question nor doubt of our determination to serve them.

- CHRISTY ELLIOTT GONZALEZ, APRN FHC-AMERICANA

Exterior rendering showing Americana World community center (left) and Family Health Centers main entries and repaved parking lot. The green tower holds a new elevator system that will link the medical health center with Behavioral Health and support services.





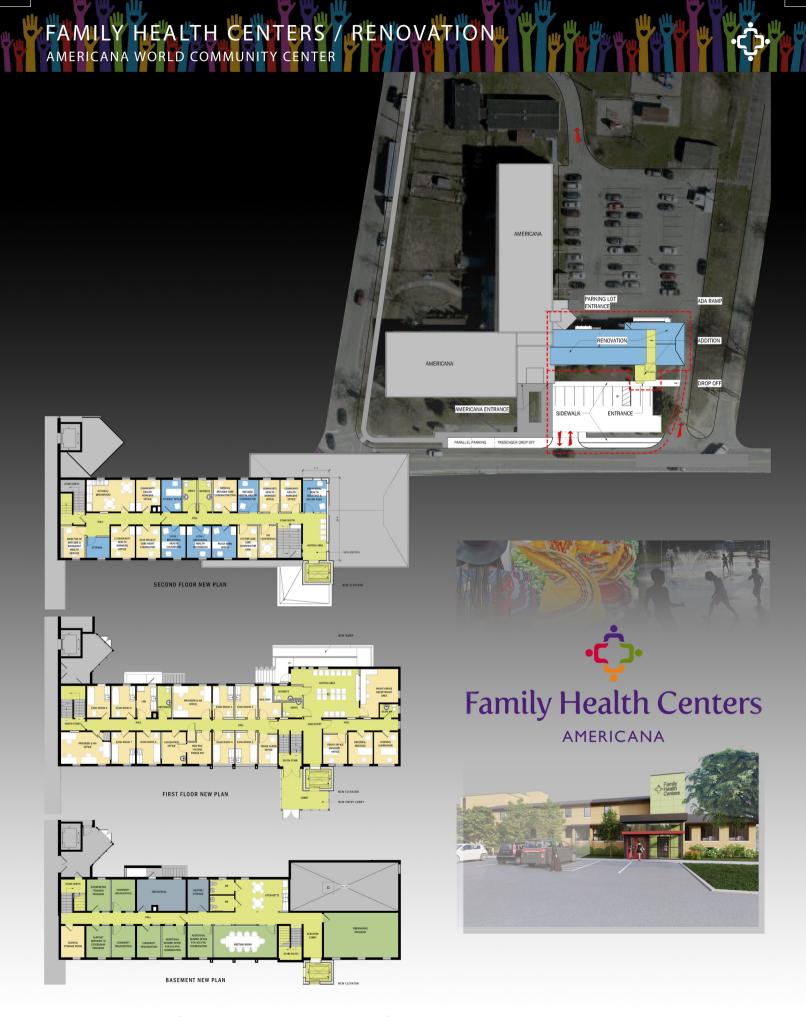
Exterior rendering showing Family Health Centers rear entry with new handicap ramp.



Main waiting and registration area for Family Health Centers-Americana clinic.









Family Health Centers, Inc. is a not-for-profit community health center whose mission is to provide access to high quality primary and preventive health care services without regard to the ability to pay. We care for the health and wellness of our community through seven locations throughout Louisville Metro-Jefferson County.

Everyone is welcome here.

Since 1976, the Family Health Centers has provided essential health services to Louisville's most underserved neighborhoods and populations. We deliver these services on a sliding-fee-scale, discounts based on household size and income. Last year, FHC cared for more than 40,000 individuals in 2022. Family Health Centers operates its main clinical and administrative site in the Portland neighborhood of Louisville, and seven satellite health centers in medically underserved areas of the city and county. Four of these health center sites serve special populations with unique and often complex health and social needs; FHC – Phoenix is a federal Health Care for the Homeless grantee, Phoenix at Wayside Hotel Medical respite care for the homeless, West Market Counseling Center, and FHC-Americana.

Refugee and Immigrant Health Services

Family Health Centers-Americana houses the Refugee and Immigrant Health Services program, dedicated to providing culturally and linguistically appropriate care to Louisville's newest neighbors. FHC strives to be a welcoming place for everyone in need of health care services. FHC provides Refugee Health Assessments for Louisville's newly arrived refugees. This comprehensive health assessment follows guidance from the CDC and includes the following:

- Evaluation and diagnostic services to determine health status and identify physical and mental health problems
- Follow-up for conditions identified overseas
- Referrals for follow-up of identified health problems
- Education/orientation to local health care services

Survivors of Torture Services

The Survivors of Torture Services (STS) program is a comprehensive service to refugees and immigrants who have experienced torture in their home countries. We provide a safe, welcoming, confidential, trauma-informed and culturally-appropriate setting where survivors can begin the healing process. Our services include direct mental health and psychiatric services, social service and medical care coordination, and legal service referrals. Moreover, we provide a place for community; we offer survivors the opportunity to reclaim safety, capability, productivity, and hope. STS services include:

- Direct mental health and psychiatric services
- Social service and medical care coordination
- Legal service referrals

Partners

FHC's Refugee Health Program receives funding through the Kentucky Office for Refugees. Services are coordinated with Kentucky Refugee Ministries, Catholic Charities Migration & Refugee Services, & the International Rescue Committee. We partner with the Louisville Metro Department for Public Health & Wellness TB Clinic, Americana World Community Center and other community specialists.