



Family Health Centers, Inc. is a not-for-profit community health center whose mission is to provide access to high quality primary and preventive health care services without regard to the ability to pay. We care for the health and wellness of our community through seven locations throughout Louisville Metro-Jefferson County. *Everyone is welcome here.*

Since 1976, the Family Health Centers has provided essential health services to Louisville's most underserved neighborhoods and populations. We deliver these services on a sliding-fee-scale, discounts based on household size and income. Last year, FHC cared for more than **43,000** individuals, the majority of whom have trouble accessing the traditional health care system because they are poor (70%), are uninsured (21%), or face other barriers to care such as lack of transportation or they speak a different language (30%). Family Health Centers builds bridges to care through our sliding-fee-discounts and enabling services that help families receive the essential health care they need and deserve.

Family Health Centers operates its main clinical and administrative site in the Portland neighborhood of Louisville, and six satellite health centers in medically underserved areas of the city and county. Two of these health center sites serve special populations with unique and often complex health and social needs. The Family Health Centers – Phoenix is a federal Health Care for the Homeless grantee, providing a variety of clinical, psychiatric, housing and social services to the region's homeless. The Family Health Centers – Americana houses a Refugee Health Program and Survivors of Torture Services program, serving a culturally diverse population of immigrants and refugees. This year, Family Health Centers has transitioned the West Market clinical location to be a Behavioral Health Counseling Center to meet the soaring demand for these services among our patients.



Family Health Centers has been on the frontlines of the COVID-19 pandemic working closely with local, state and federal health officials to get testing, vaccines and protective equipment to our patients and community members. Since June 2020, FHC in partnership with Bluewater Diagnostics, has provided more than **50,000 free COVID-19 tests**. Over the last year, Family Health Centers has given over **17,000 vaccinations** to more than 10,000 adults and children. FHC continues to work closely with the Louisville Metro Department of Health and Wellness and community based organizations to ensure vaccine access to high-risk, underserved populations such as the homeless and individuals with limited English proficiency.

Adult Primary Care • Pediatrics • Women's Health • Sick or Urgent Care
Behavioral Health Services • Dental Services • Pharmacy
Health Education • Support Services • Assistance Obtaining Health Insurance
Services for the Homeless • Services for Immigrants and Refugees



Family Health Centers



Our Patients

Family Health Centers serves the most vulnerable in our community. Our locations are in parts of the city with limited health resources and FHC provided services to bridge access to care.

43k

Patients

9k

Uninsured

4.3k

Homeless

30k

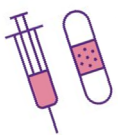
Living In Poverty

28k

Racial or Ethnic Minorities

13k

Limited English



Our Role in COVID-19

Family Health Centers was part of the Louisville Metro's COVID-19 equity strategy to ensure racial and ethnic minorities had access to COVID-19 testing and vaccinations. FHC provides vaccines at clinical locations and in partnership with grassroots organizations in the community.

50k

COVID-19 Tests

17k

Vaccines

67%

Racial or Ethnic Minorities Receiving Vaccines

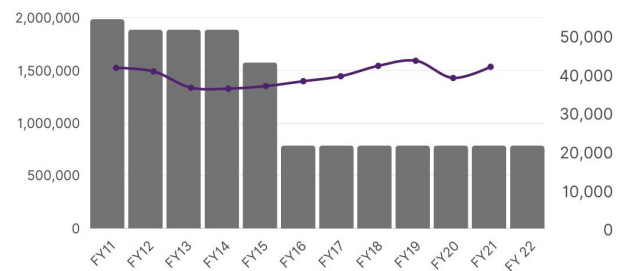
Family Health Centers was on the front lines throughout the pandemic.

More than Health Care

- West End Behavioral Health Center
- Dental Safety Net
- Needle Exchange
- Respite Care for the Homeless
- Peer Supported Housing
- Addressing Food Insecurity



Metro Funding to FHC



Metro Funding and FHC Patients FY11- FY22