



**FOR IMMEDIATE RELEASE**

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## **Family Health Centers, Inc. leads Kentucky in Quality Improvement Awards**

*HRSA awards FHC nearly a quarter-million in Quality Improvement funds across six categories.*

LOUISVILLE, KY – Today, Family Health Centers, Inc. (FHC), a federally qualified community health center in Louisville, KY, received \$242,324 from the Health Resources Services Administration (HRSA) under its Quality Improvement Awards (QIA). FHC, which serves more than 43,000 medically underserved patients annually through a network of eight primary care locations, received the highest quality award among Kentucky's 22 community health center grantees. The purpose of HRSA's QIA is to recognize and reward the highest performing health centers nationwide as well as health centers that take steps to significantly improve quality in key indicators.

"I am so pleased with this year's Quality Improvement Awards results", said Family Health Centers' CEO Bill Wagner, "We have been working very hard these past few years to ensure we made progress in our quality. Today's announcement by HRSA is a validation of these efforts." Family Health Centers received recognition and funding in six out of eight QIA award areas, including awards in Health Center Quality Leaders, Access Enhancers, and Patient Centered Medical Home recognitions. Federally Qualified Health Centers (FQHC) submit Uniform Data System, a universal set of demographic, quality, and cost data to HRSA each February. HRSA publishes this data each August and makes QIA decisions based upon the 15 quality of care indicators all FHCs report.

"In late 2016, FHC developed a Population Health team with the intent of improving our quality scores and maximizing our opportunities under value based programs like HRSA's QIA." said Patricia Fulkerson, Director of Population Health at FHC. "Our efforts largely focus on getting patients in for their chronic disease follow-ups and preventative care, and making sure we are getting credit for the work that we are already doing. We spend a lot of time educating our patients about important annual screenings and check-ins on diseases like hypertension and diabetes." Uniform System Data submitted by FHC for 2018 shows improvement nine out of 15 indicators year-over-year, and FHC meet or exceeded National results in 13 out of 15 health outcomes indicators.

*HRSA's Quality Improvement Award press release is available at:*

<https://www.hhs.gov/about/news/2019/08/20/hhs-awards-107-million-dollars-to-support-health-center-quality-improvement.html>

*HRSA's Quality Improvement Kentucky Award Announcement is available at:*

<https://bphc.hrsa.gov/programopportunities/fundingopportunities/qualityimprovement/states/KY.html>

**Family Health Centers, Inc. (FHC)** is a not-for-profit community health center who provides access to high quality primary and preventive health care services regardless of the ability to pay. Our vision of service is to provide you and your family with the same care and attention we would want for our families and ourselves. In 2018, Family Health Centers served more than 43,000 individuals annually through a network of eight health center locations throughout Louisville Metro. Learn more at [www.fhclouisville.org](http://www.fhclouisville.org).

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